



The Commission on Peace Officer Standards and Training is pleased to announce a pilot presentation of a recently developed public safety dispatcher in-service training course:

Handling the Rising Tide of Suicide

The purpose of this course is to enhance the skills and abilities of incumbent public safety dispatchers in responding to an ever-increasing suicide rate, along with the need to identify strategies for addressing these types of incidents in the most effective and professional manner possible. While the course focuses upon the framework of handling suicidal callers, special attention is given to post-traumatic stress and how it affects the public safety dispatcher along with other emergency services workers. The overall goal of the course is to provide participants with contemporary background information on suicide, discuss recent statistics and trends, explore relevant behavioral indicators, identify potential intervention techniques and promote a better understanding of the personal long-term impact inherent to dealing with suicidal individuals. The course is also intended to create an awareness of potential clues of emotional distress, signs and symptoms of traumatic stress, and pre-suicidal indicators which may surface among co-workers and others. The course also addresses strategies for providing peer assistance, encouraging the pursuit of appropriate help, and identifying the availability of appropriate professional resources.

Course Date and Location:

Tuesday, February 21, 2012

8:00 a.m. to 5:00 p.m.

Clovis Police Department Facility
1233 Fifth Street, Clovis, California
(559) 324-2800 (Non-Emergency Line)

There is no cost for this course. Travel and per diem reimbursement will be available by the regular Training Reimbursement Request (TRR) process under POST Plan IV. Attendance is strictly limited to 30 students. As a result, the number of seats available to individual agencies may be limited. Spots in the course may be secured either by e-mail request or by returning the enrollment slip incorporated into this form. A waiting list will be established if necessary. There are a variety of hotels in the area which routinely extend a state government room rate. No hotel rooms have been secured by POST for this event. POST recommends that you avoid making travel arrangements through Internet service providers, as refunds can be difficult or impossible if cancellations become necessary.

ADDITIONAL INFORMATION: Questions regarding this program should be directed to POST Associate Governmental Program Analyst Kathy Hobson at (916) 227-3911 or kathy.hobson@post.ca.gov, or to POST Senior Consultant Lou Madeira at (916) 531-7834 or lou.madeira@post.ca.gov.

ENROLLMENT FORM (Handling the Rising Tide of Suicide)
Tuesday, February 21, 2012 – Clovis Police Department

NAME: _____ AGENCY: _____

TITLE: _____ PHONE: _____

E-MAIL ADDRESS: _____

FAX completed form to Kathy Hobson at (916) 227-0195 or
provide the requested information via e-mail to kathy.hobson@post.ca.gov